



MARK JERMIN TRAINING

TERMS & CONDITIONS OF COMMITTING, BOOKING AND ATTENDING OUR CLASSES, COURSES AND WORKSHOPS

By Committing to ANY Course, Masterclass, Teaching or Coaching Session at Mark Jermin, I (the student) or I as parent of guardian of the student committing to the classes fully accept and agree to the following Terms and Conditions:

- By committing, registering, and paying for any Mark Jermin class or course I am committed to attend the (individual) or all (if there are multiple classes within the course) sessions. I am available to attend all the dates set for this class / course. I understand that if I cannot make any of the classes or dates, this is my choice and I fully accept in missing any session It is not the responsibility of Mark Jermin to provide any alternative session to make up the missed class on my behalf.
- For our 1 -1 style classes and coaching, usual bookings should be requested, booked and paid for at least 48 hours in advance.
- By committing, registering, and paying for any Mark Jermin classes or course, I confirm I or the Student am fit and well enough to participate in all elements of each class and rehearsal.
- For our 1-1 style classes and coaching, any cancellations, or amendments to any previously arranged class or session must be made within 48 hours notice prior to the original session.
- For any In Person classes or In Person Workshops or Events, I acknowledge the start times and running times and will arrive in time for the class/es. I also commit to leaving my session on time or will endeavour to be collected on time.
- For our 1-1 style classes and coaching with urgent requests made with less than 48 hours notice will be booked as and when our administrative and teaching staff are available to do so, and these sessions are not guaranteed.
- For any Online Classes, I fully understand it is my responsibility as a student to log on by the expected start time of each class
- For any 1 – 1 classes and coaching booked at Mark Jermin, any absences, missed sessions, and “no shows within 15 minutes of the session start time” will be charged at 100% of the rate and treated like a cancellation. No refund will be made back to the student and no further or alternative session will be provided in exchange of this missed session.
- As a student at Mark Jermin, I will be fully prepared for each of my sessions
- For any 1 - 1 classes and coaching booked at Mark Jermin, whilst our administration team will do our best to match you with your preferred coach, booking a specific tutor does not guarantee that particular coach, and coaches may need to reschedule at the last minute due to in-house meetings or castings, and therefore another coach may step in to run the session.
- All classes at Mark Jermin occur LIVE. No class is pre recorded. No parts of any class or workshop is recorded for students to watch back or “make up” for not being present during the class.
- Any sessions at Mark Jermin that are non available to run due to staffing faults will be rescheduled at the earliest opportunity for all students. A make up session, or alternative session will be offered.
- No students are to record any parts of any sessions or classes for themselves or for other students. This is a full breach of our Confidentiality Agreement.
- All students partaking in training and classes at Mark Jermin agree that any opportunities provided and sourced through Mark Jermin will be made with direct correspondence and in conjunction with agents at Mark Jermin Management and will comply with their sole agency fees and commission rates.
- Attendance is closely monitored at Mark Jermin and multiple missed classes may result in your being asked to terminate your place at Mark Jermin. No refund will be offered for any classes missed following your Termination.
- All students partaking in classes or training at Mark Jermin understand that Mark Jermin Management is separate company from the training at Mark Jermin. The Agency Mark Jermin Management is offered as an additional opportunity to selected students. No student is automated into the agency directly just from being in classes.
- All fees for any class or course are to be 100% paid in advance. Failure to pay upfront may mean Mark Jermin refusing my participation in any class or course.
- All students, parents and guardians fully understand that if signed by Mark Jermin Management via the classes, the student will be under exclusive contract for any professional work or roles, as Mark Jermin Management is a sole agency.
- We strongly discourage late fees, missed fees and failed payments. Any attendees in class as non payments may be asked to terminate their place at Mark Jermin. Late fees (of 28 days or more) may also result in an administrative charge of 10% addition of the late fees. This will increase to 25% after 60 days. Any students who are over 60 days late in paying fees may result in not being able to Register or be accepted at future Mark Jermin classes or workshops.
- I understand and confirm that the safety of the student when learning remotely at home is the responsibility of their designated parent/guardian and tutors at Mark Jermin are not liable for this.
- For any absences including illness or circumstances out of or beyond your control for any class, session, workshop or event, no refunds will be authorised or guaranteed.
- If at any point the student decides to terminate their time at the school, I agree to providing a written notice via email to the stage school.
- For any absences including illness or circumstances out of or beyond your control for any class, session, workshop or event, no fees will be transferred to future classes. In absolute extreme circumstances or if an amendment request is given in writing to the team at Mark Jermin there may be the possibility of transferring a percentage of the missed class fees to another session or course. However this is ONLY in extreme circumstances and must be authorised by a Senior Director of the company. Please note an extreme circumstance is to be decided and given by the discretion of a Senior Director of Mark Jermin.
- I fully agree to the Confidentiality of the classes confirm that I will not share ANY scripts, ANY lesson content, Or ANY Other Information or Material with ANY Outside parties. This included any casting information/course descriptions/or materials with any outside parties or students who do not attend and pay for sessions at Mark Jermin.
- For any In Person or Online Session I give permission for photos and footage to be taken and recorded in any classes/ rehearsal/ sessions and I give permission that this footage may be used for publicity and promotion on Mark Jermin social outlets, press/ publicity materials/ and websites for the foreseeable and will be kept for future archive of Mark Jermin.
- understand that the staff at The Mark Jermin Stage School are regulated and monitored, and all issues and complaints are thoroughly investigated by the school's director and his faculty.
- By attending Mark Jermin classes, I confirm to purchase the Mark Jermin uniform for each course where necessary and when advised will wear Mark Jermin uniform to ALL In Person classes / courses.
- For any complaint on any class, or issue, the complaint must be made in writing within 24 hours of said issue / complaint.
- I agree to wear appropriate footwear such as Soft black jazz shoes or black dance trainers to all dance, movement and performance classes.
- On behalf myself or of the student I fully acknowledge that Mark Jermin as a Company, its staff, members, and agents will not be liable for loss or damage to personal belongings during the course of training.